

## Citrix Remote Workspace Version 2.0



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## Info:

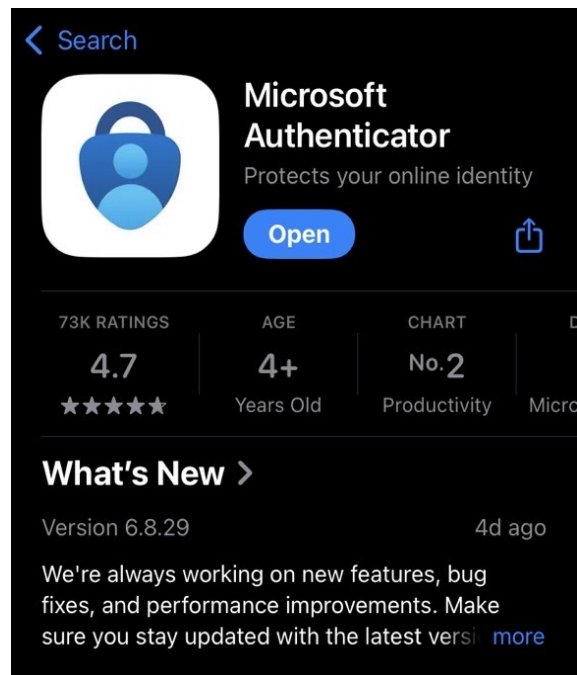
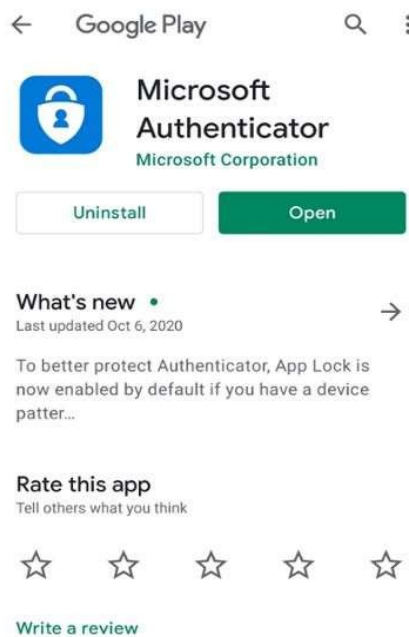
The following instructions for the Citrix Remote Workstation require Windows & the Microsoft Edge browser.

# 1. Setting up Microsoft Authenticator

If you have already used the Microsoft Authenticator and verified yourself with it, you can continue with "step2: Login to SCHUNK Citrix platform".

Otherwise, follow the steps below.

Install the Microsoft Authenticator app on your smartphone.



On your Windows PC, open the following website:

<https://aka.ms/mfasetup>

Log in with your SCHUNK e-mail and password.



**Sign in**

Email or phone

[Can't access your account?](#)

Back Next

 Sign-in options



← [https://aka.ms/mfasetup](#)

**Enter password**

Password

[Forgot my password](#)

[Use an app instead](#)

Sign in

If the following security check appears, follow the on-screen instructions. Otherwise, ignore it and continue.

## Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

### Step 1: How should we contact you?

Mobile app ▼

How do you want to use the mobile app?

- ☐ Receive notifications for verification
- ☐ Use verification code

To use these verification methods, you must set up the Microsoft Authenticator app.

**Set up**

Please configure the mobile app.

Next



## Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

### Step 1: How should we contact you?

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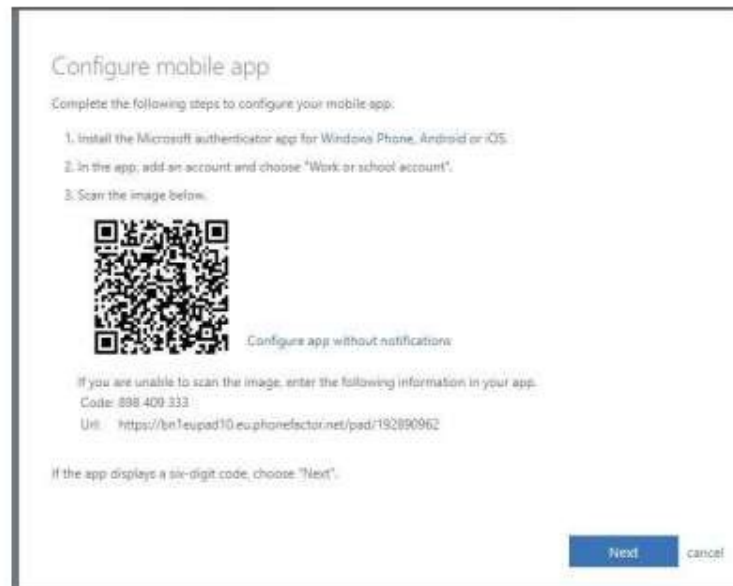
To use these verification methods, you must set up the Microsoft Authenticator app.

**Set up**

Please configure the mobile app.

Next

Now add your account on your smartphone by entering your SCHUNK email address and entering your password. Then, scan the QR code that appears.



Enter the code displayed on your Windows PC into the Authenticator app on your smartphone, and confirm with "Yes".



## Approve sign in request

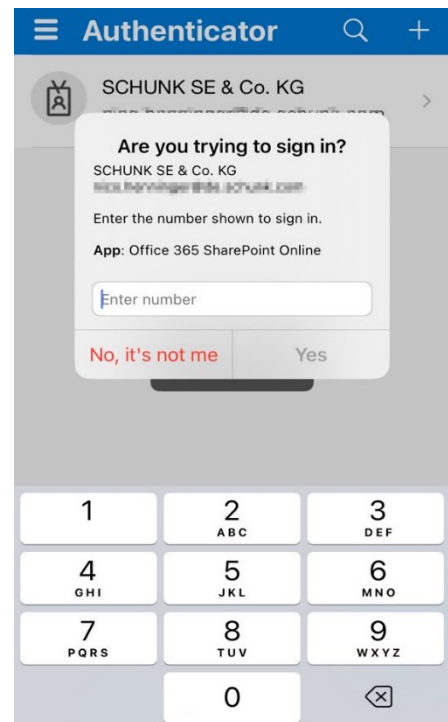
Open your Authenticator app, and enter the number shown to sign in.

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Didn't receive a sign-in request? **Swipe down to refresh** the content in your app.

I can't use my Microsoft Authenticator app right now



## 2.Login to Citrix Platform via Edge

Now enter the following address on your Windows PC into the Microsoft Edge browser:

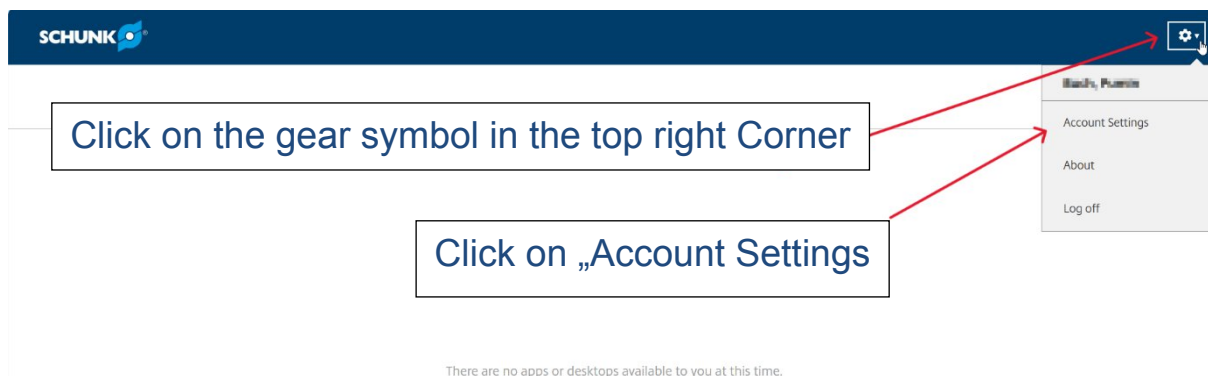
<https://citrix-emea.schunk.com>

Now authenticate yourself with your SCHUNK e-mail address and password.

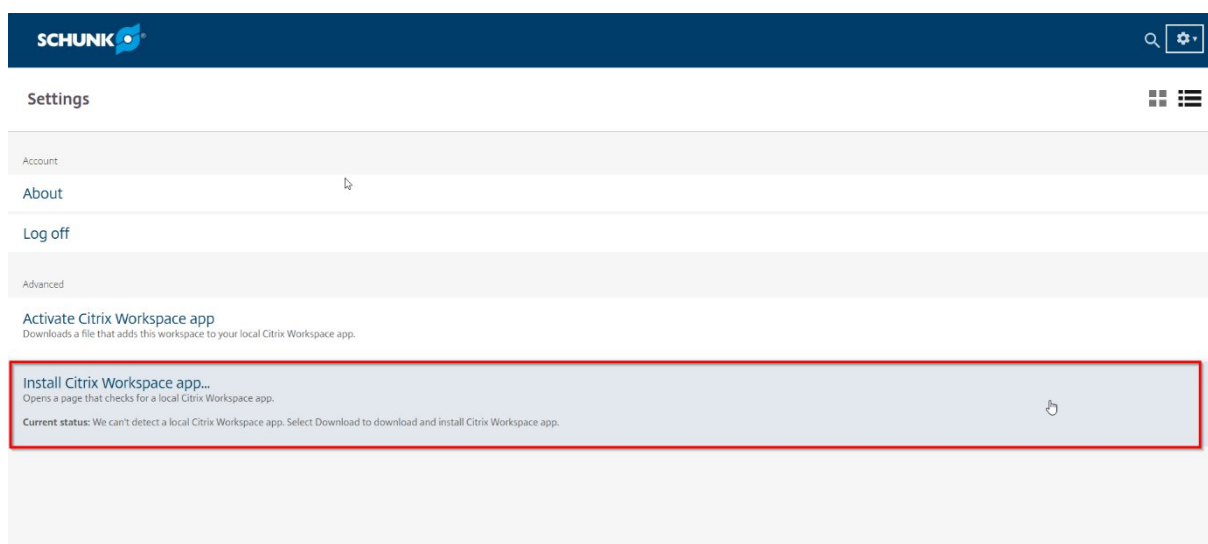
Then the request for approval or a new code is entered on your smartphone in the Authenticator app.

## 3.Download Citrix Workspace

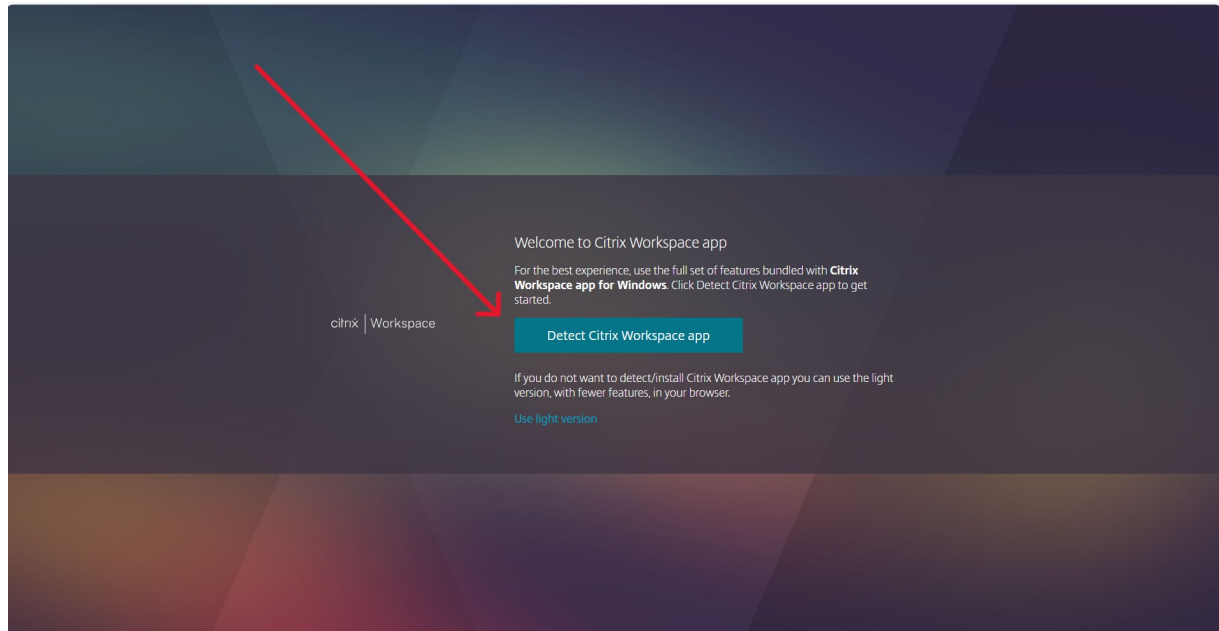
If you see the following screen, follow these steps.



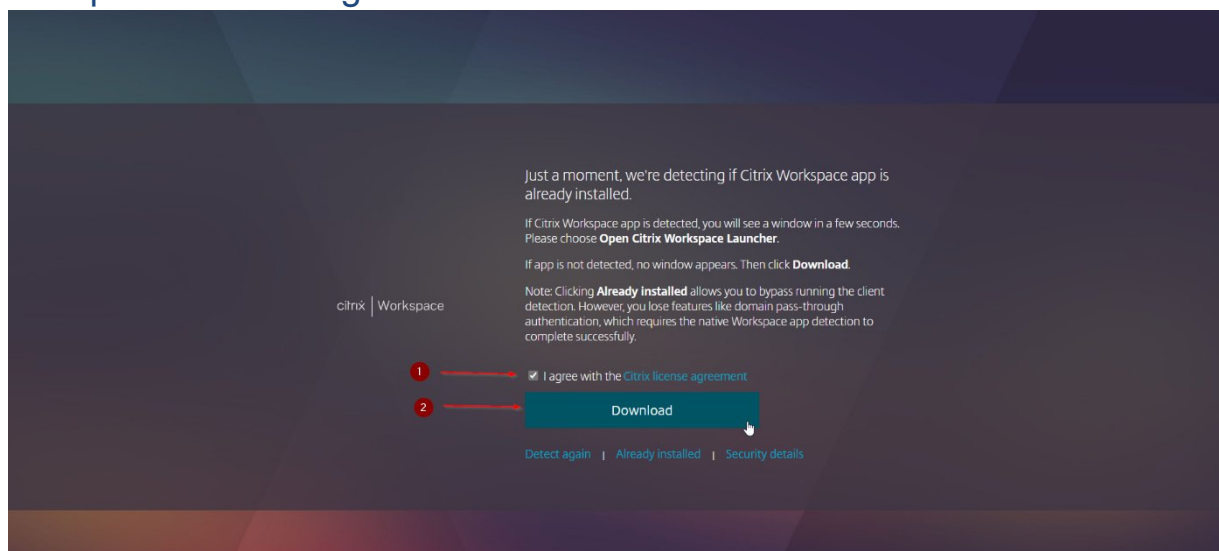
Next, click Install Citrix Workspace App



Click “Detect Citrix Workspace App”

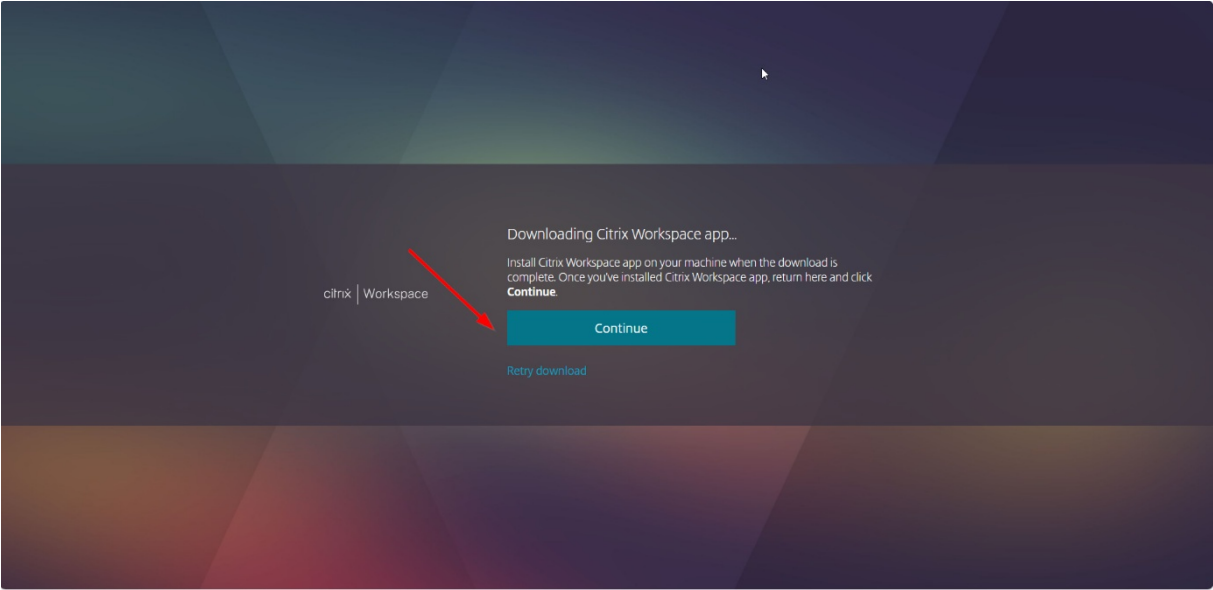


Accept the license agreement and click Download.

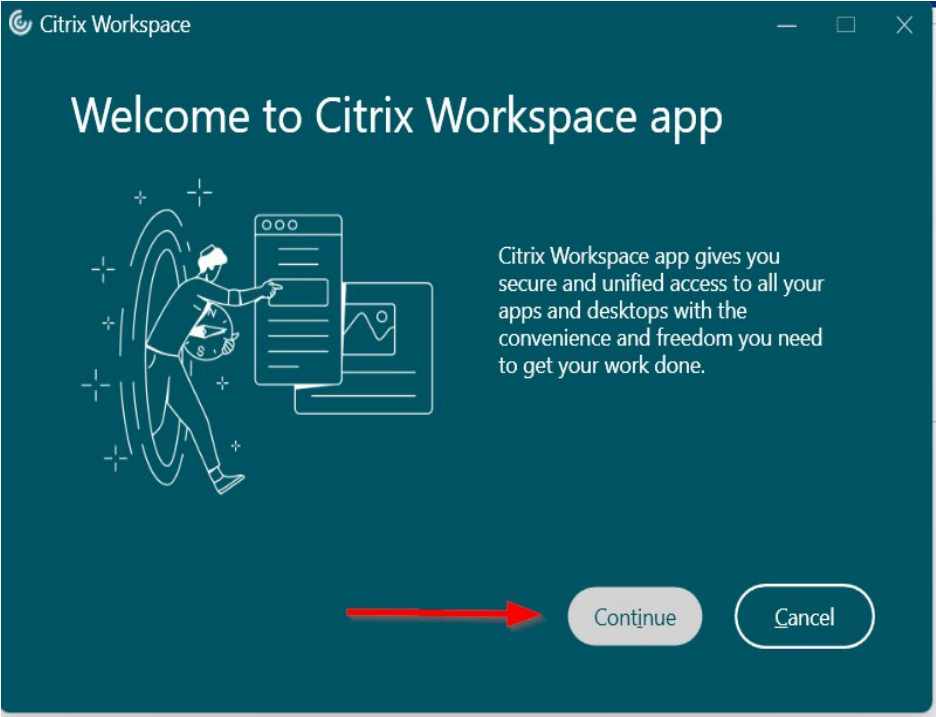


The file should be named as follows:



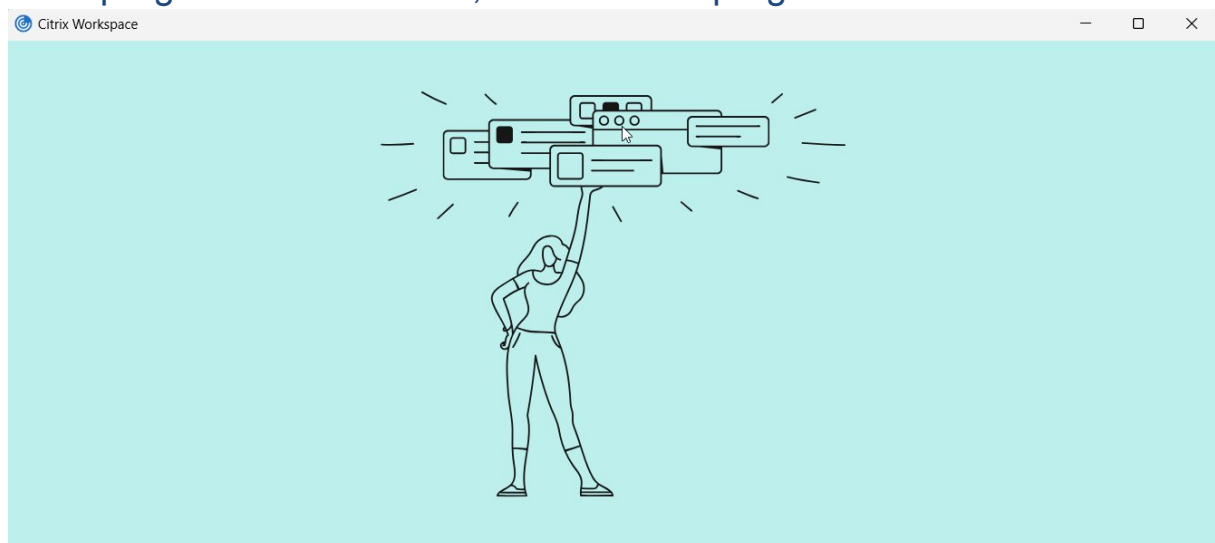


Once the download is complete, open the file and this window will appear:



Click „Next" and agree to the license agreement and then select **both** add-ons on the next page and click on Install.

If the program looks like this, minimize the program.



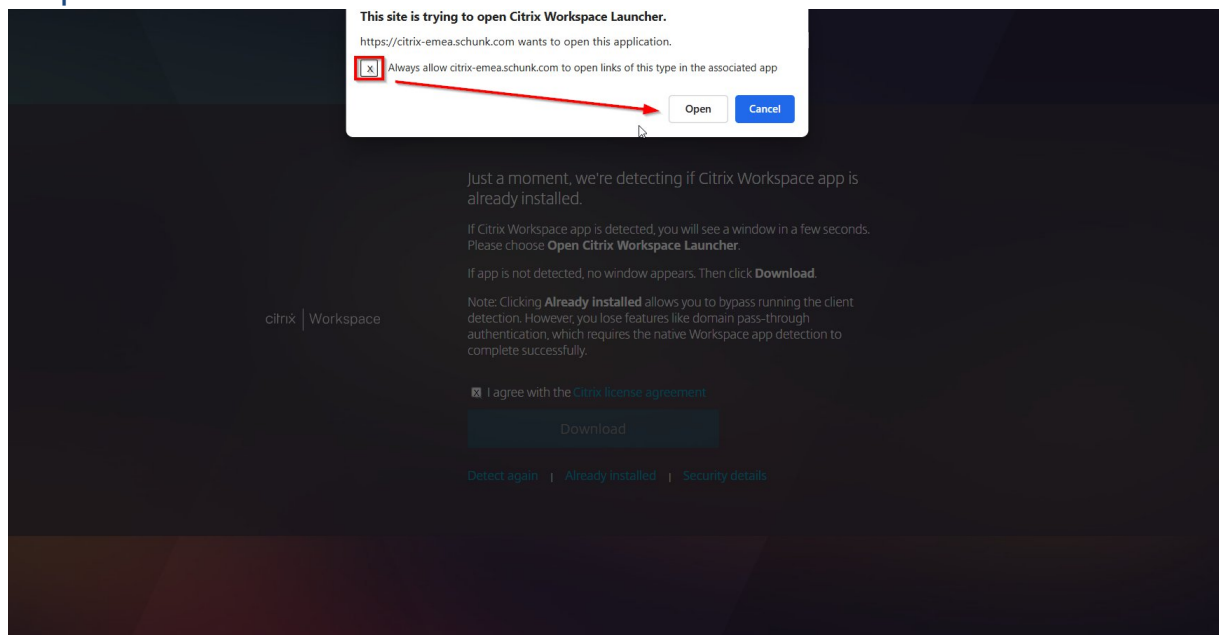
Welcome to Citrix Workspace

Enter your Store URL or email address

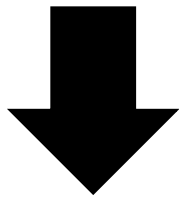
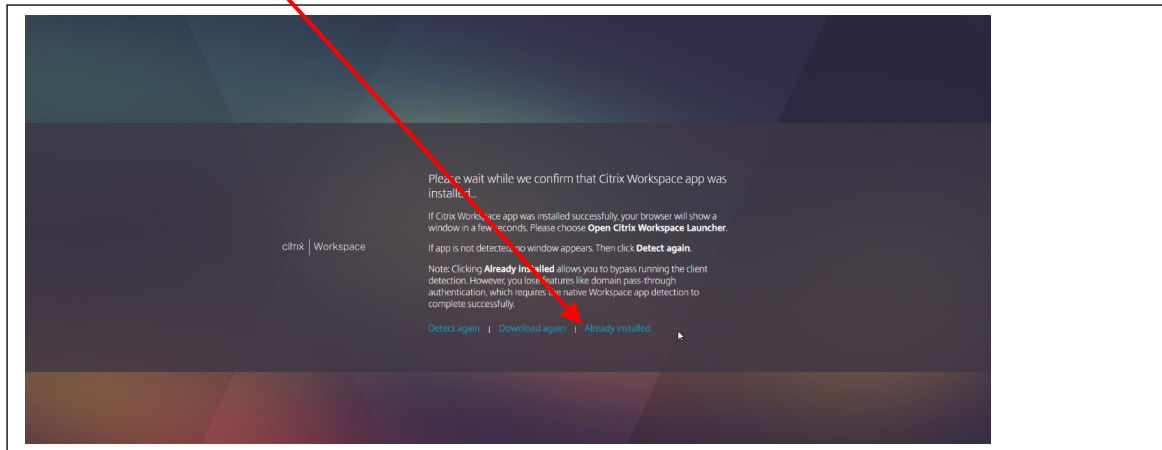
Continue

Go back to the website.

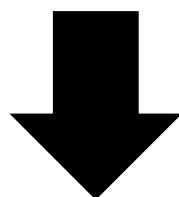
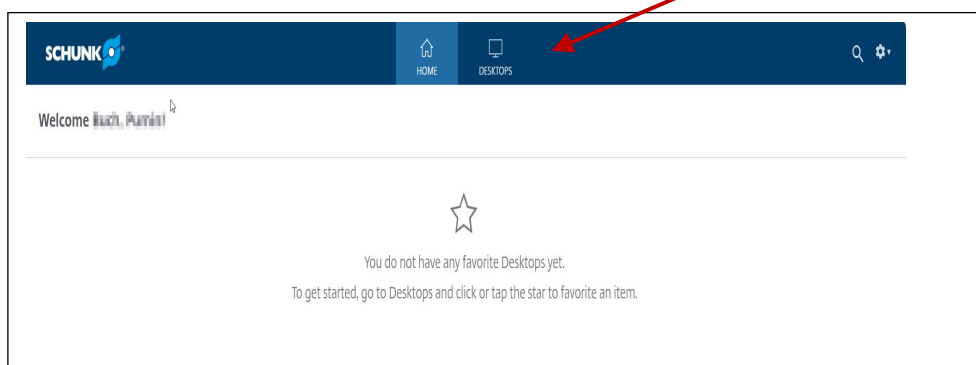
Check the box and click “Open Launcher”, if it doesn't appear, skip this step.



Now click on " Already Installed"

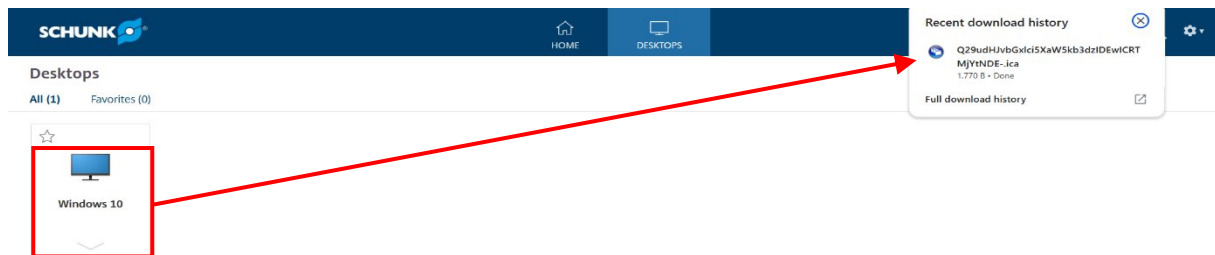


Click on Desktops

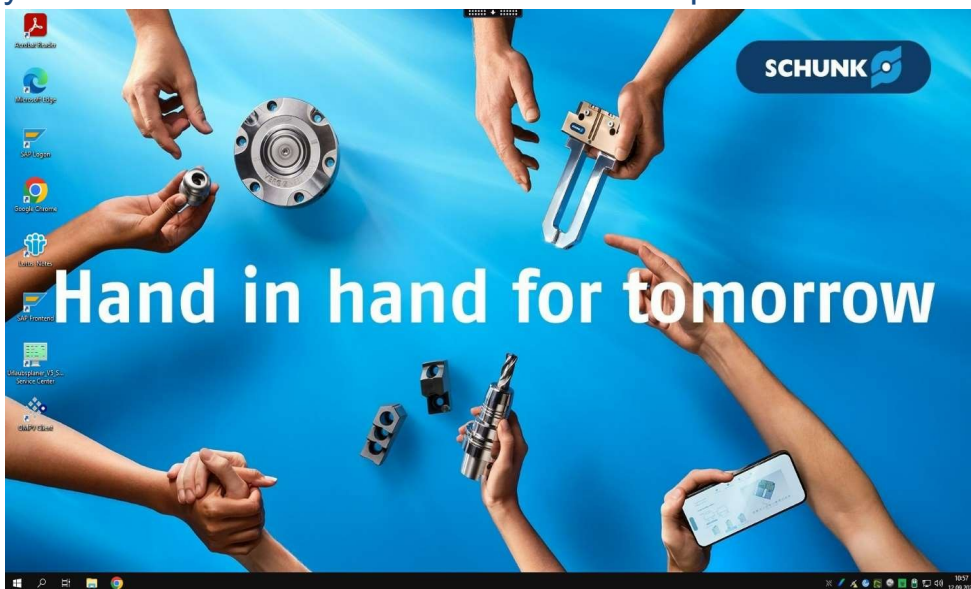


Click on "Windows 10" screen

Then open the downloaded file from the top right corner



your familiar Citrix environment will now open



4.Log-in again

Important:

If you want to log in again next time, first open the Citrix Workspace program and leave it open!

Then go to the following page as usual:

<https://citrix-emea.schunk.com>